

MARKET FOCUS

SERVICE: MOBILE AND PORTABLE

2Q 2014

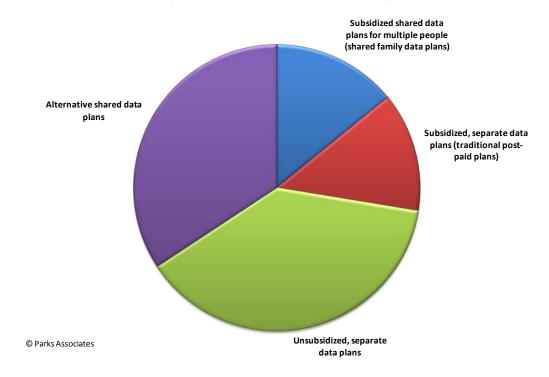
By John Barrett, Director, Consumer Analytics, Yilan Jiang, Manager of Consumer Research, and David Mitchel, Research Analyst, Parks Associates

SYNOPSIS

Smart Data Plans for Mobile Consumers analyzes consumer demand for mobile data services including preferences on data limits, data sharing, and device types. It includes an overview of the plans currently used by consumers vs. the plan characteristics they seek. It analyzes in-depth desired mobile data limits and how data limit preferences vary by the demographic and technographic characteristics of the subscriber. It also identifies, quantifies, and analyzes the consumers who are seeking plans that are not currently available in the market today.

Ideal Mobile Data Plan Groups

(U.S. Broadband Households with Mobile Phone Service)



ANALYST INSIGHT

"Data indicates that the innovations some operators are experimenting with will resonate well with consumers and have widereaching implications for the handset and mobile services market."

- John Barrett, Director, Consumer Analytics, Parks Associates

CONTENTS

Smart Data Plans for Mobile Consumers

About the Research

Previous Research

- 360 View: Mobility and The App Economy (Q2/14)
- · Smartphones: King of Convergence (3rd Edition) (Q1/14)





MARKET FOCUS

SERVICE: MOBILE AND PORTABLE

2Q 2014

CONTENTS

- Lifetime Value of Mobile Subscribers (Q4/13)
- Optimization and Monetization of Mobile Data Traffic (Q3/13)
- · Digital Lifestyle: U.S. (Q2/13)
- · Connected CE: 2012 Year in Review (Q1/13)

Key Findings

Recommendations

Market Overview

- Smartphone Penetration Among Wireless Subscribers (2005-2014)
- · Smartphone Operating System (2011-2014)
- Average Monthly Wireless Service Cost by Carrier (2011 2014)

Current Mobile Data Plan

- Use of Smartphone Data Plan (Q1/14)
- Use of Smartphone Data Plan by Service Provider (Q1/14)
- Mobile Data Plan by Smartphone OS (Q1/14)
- · Data Plan Sharing Between Devices (Q1/14)
- Data Plan Sharing Between Devices by Service Provider (Q1/14)
- Devices Sharing Mobile Data Plan by Service Provider (Q1/14)

Mobile Data Plan Preferences

- · Choice Preferences when Exceeding Data Limit (Q1/14)
- · Preferences for Smartphone & Plan Pricing Features (Q1/14)
- Preferences for Smartphone & Plan Pricing Features by Income (Q1/14)
- Preferences for Smartphone & Plan Pricing Features by Provider (Q1/14)
- Data Plan Preferences: Family vs. Individual Plan (Q1/14)
- · Data Plan Preferences by Service Provider (Q1/14)
- Data Plan Preferences for Device Coverage (Q1/14)
- Data Plan Preferences for Device Coverage by Device Ownership (Q1/14)
- Data Plan Preferences for Device Coverage by Income (Q1/14)
- Data Plan Preferences for Device Coverage by Service Provider (Q1/14)
- · Preferences for Multi-Device Data Plan Limits (Q1/14)

Ideal Mobile Data Limit

· Ideal Mobile Data Plan (Q1/14)





MARKET FOCUS

SERVICE: MOBILE AND PORTABLE

2Q 2014

CONTENTS

- Ideal Mobile Data Limit by Current Data Limit (Q1/14)
- · Ideal Mobile Data Limit Compared to Current Data Limit (Q1/14)
- · Ideal Mobile Data Limit by Service Provider (Q1/14)
- · Ideal Mobile Data Plan by Single vs. Multiple Devices Covered (Q1/14)
- · Ideal Mobile Data Plan by Desire for Shared Data Plans (Q1/14)
- · Ideal Mobile Data Plan by Smartphone OS (Q1/14)
- Don't Know/Not Sure of Ideal Mobile Data Limit by Age (Q1/14)
- · Ideal Mobile Data Limit by Age (Q1/14)
- Don't Know/Not Sure of Ideal Mobile Data Limit by Gender (Q1/14)
- · Hours of Weekly App Usage by Ideal Mobile Data Limit (Q1/14)
- Number of Apps Used Monthly by Ideal Mobile Data Limit (Q1/14)
- · Ideal Mobile Data Limit by Number of Hours Watching App Video (Q1/14)

Ideal Mobile Data Plan

- · Breakdown of Smartphone Plan Preferences (Q1/14)
- % Preferring Plan with Unsubsidized Smartphones and Separate Data Limit by Service Provider (Q1/14)
- · Breakdown of Smartphone Plan Preferences (Q1/14)
- · Ideal Mobile Data Plan Groups (Q1/14)
- Breakdown of Alternative Shared Data Plans (Q1/14)
- · Ideal Mobile Data Plan Groups by Mobile Providers (Q1/14)
- · Number of People in Household by Ideal Mobile Data Plan Group (Q1/14)
- Demographic Profile of Ideal Mobile Data Plan Groups (Q1/14)
- · Current Mobile Phone Data Plan Limits by Ideal Mobile Data Plan Group (Q1/14)
- Data Limit Preferences by Plan Types (Q1/14)
- Percentage Using Stand-alone Mobile Service (Q1/14)
- · ARPU on Stand-alone Mobile Service by Ideal Mobile Data Plan Group (Q1/14)
- · Average Spending on Mobile App Purchases by Ideal Mobile Data Plan Group (Q1/14)
- Avg. Number of Smartphones Owned by Ideal Mobile Data Plan Group (Q1/14)
- Smartphone OS by Ideal Mobile Data Plan Group (Q1/14)

Additional Research from Parks Associates





MARKET FOCUS

SERVICE: MOBILE AND PORTABLE

2Q 2014

ATTRIBUTES

Parks Associates 15950 N. Dallas Pkwy Suite 575 Dallas TX 75248

TOLL FREE 800.727.5711
PHONE 972.490.1113
FAX 972.490.1133

parksassociates.com

sales@parksassociates.com

Authored by John Barrett, Yilan Jiang, and David Mitchel

Executive Editor: Tricia Parks

Number of Slides: 79

Published by Parks Associates

© 2014 Parks Associates | Dallas, Texas 75248

All rights reserved. No part of this book may be reproduced, in any form or by any means,

without permission in writing from the publisher.

Printed in the United States of America.

Disclaimer

Parks Associates has made every reasonable effort to ensure that all information in this report is correct. We assume no responsibility for any inadvertent errors.

