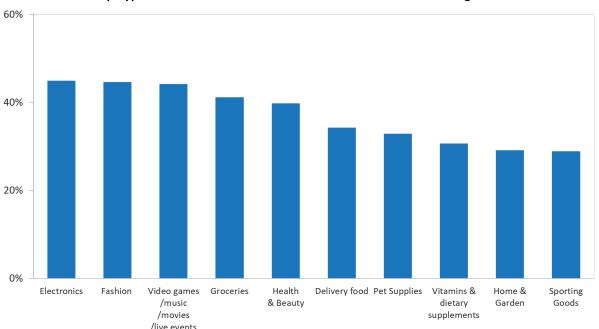


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Top Types of Products Consumer would want to Purchase through TV



Consumer Analytics Team



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SYNOPSIS

This research study explores the potential of T-commerce, or buying goods and services through the television, to generate additional revenues for video services providers and be an effective means of brand advertising and sales. The study assesses consumer openness to T-commerce offerings, including the types of products and services most likely to generate sales. It explores preferred T-commerce providers, user interfaces, and payment methods, and identifies top barriers to T-commerce activity.

ANALYST INSIGHT

"Streaming services and connected TV platforms seek valuable advertising revenue; players across the video ecosystem have an opportunity to build a new revenue stream by creating commerce experiences that link content and ads to purchases."

—John Barrett, *Director*, *Consumer Analytics*, Parks Associates

Number of Slides: 58





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Pay-TV Definitions and Categorization
Defining Pay-TV Service
Categories of Pay-TV Adoption
Video Services Ecosystem

Executive Summary

- Average # of Online Purchases Made Per Month, by Age
- Commerce Activities Conducted Through TV
- Likelihood of Using Feature to Purchase Items Through TV
- #1 Barrier & #1 Incentive
- % Likely to Use at Least One Tested T-Commerce Feature
- Preferred Method of Purchasing Through TV
- Preferred TV Purchase Provider Type

The Video Services Landscape

- Penetration of Traditional vs. OTT Video Services
- · OTT Service Use by Business Model
- Overall vMVPD Service Adoption
- Major OTT Subscription Service Adoption

eCommerce Behavior: Online Purchasing by Platform

- Shop Online Monthly via Phone, Tablet, or PC
- Frequency of Purchasing Goods Online Through Different Devices
- Average # Online Purchases per Month by Age
- Average # Online Purchases per Month by Residential Area

- Average # Online Purchases per Month by Number of Children at Home
- Average # Online Purchases per Month by Children's Age
- Commerce Activities Conducted Through TV
- Commerce Activities Conducted through TV or SMP by Age
- Commerce Activities Conducted Through TV or SMP by Children at Home and Children's Age

T-Commerce Concept Appeal

- Likely T-Commerce Users
- Likelihood of Using Feature to Purchase Items Through TV
- Likelihood of Using T-Commerce Features by Children at Home and Children's Age
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T-Commerce Purchase Preferences

 Type of Products Intend to Purchase Through TV





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- Number of Categories Intend to Purchase Through TV
- Number of Categories Intend to Purchase Through TV by Children at Home
- Preferred Method of Purchasing Through TV
- Top Preferred Method of Purchasing Through TV by Mobile Purchase Frequency
- Payment Preference of Purchasing Goods Through TV
- Preferred TV Purchase Provider Type
- Preferred TV Purchase Provider Type by Age
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- Average # of Concerns with Purchasing Products Through the TV by Number of T-Commerce Features Likely to Use
- Potential T-Commerce Incentives
- Potential T-Commerce Incentives by Usage Likelihood
- Potential T-Commerce Incentives by Age
- Potential T-Commerce Incentives by Children at Home

Appendix





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ATTRIBUTES

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